

Smart Mini Warranty

Dated 15 February 2023

Your Smart Mini reader and dock (Hardware) is covered by a limited 12 month warranty which protects against any manufacturing faults.

The warranty does not cover and CommBank shall not be liable or responsible to replace any Hardware and/or rectify or remedy any fault, error, defect and deficiency as a result of product failure when the damage is customer induced. The following is a non-exhaustive overview of customer induced damage and the causes:

- Hardware is operated outside of the product specifications;
- Abuse, negligence, accident, liquid spillage, pest infestation, floods or lightning damage;
- Is tampered with, opened or has a serial number that has been removed;
- Damage caused by water;
- Damage cause by dirt;
- Casing damage;
- PCB broken;
- Damaged components e.g. surface glass, cable, screws;
- PCB and component oxidation;
- PCB burned;
- Component burned; and
- Missing serial number label

If you wish to submit a warranty claim, you may do so by contacting the CommBank Merchant Helpdesk on 1800 230 177.

