

## CommBank Mastercard – Presale Tickets and Preferred Tickets offering to CommBank Yello Eligible Customers.

- a. CommBank Mastercard allows certain Eligible Customers access to CommBank Yello products and services. In relation to the offer of presale tickets to events the following customer rules apply:
  - i. Where there is a presale ticket category you have the opportunity to secure presale tickets prior to the general public;
  - ii. There is no entitlement to obtain preferential seating;
  - iii. All ticket types are included in the offer, including a selection of available seating throughout the venue, plus “General Admission Standing” tickets where applicable.
- b. Where there is a preferred tickets category you have the opportunity to secure preferred tickets to selected events that are available.
  - i. Tickets are allocated on the earlier basis of either:
    - a. A first come, first served basis until the allocation is exhausted;
    - or
    - b. When the specified end time of the offer occurs.
- c. CommBank do not charge an additional fee for obtaining presale or preferred tickets.
- d. Mastercard may determine its own fees and charges in relation to presale and preferential tickets.
- e. Customers should be aware that standard handling, booking or transaction fees may apply from individual ticketing agents. CommBank Yello products and services are only eligible to CommBank Yello customers who meet the ‘Base eligibility criteria’ in the ‘CommBank Yello Terms and Conditions’. Refer to the CommBank website for more information on CommBank Yello eligibility.
- f. CommBank does not guarantee but uses reasonable endeavours to ensure that the details contained in an offer are correct at the time of publication.
- g. CommBank will not be liable for the accuracy or completeness of any claims made by third party retailers and/or agencies concerning their goods or services nor are we liable in any way for the performance of those goods or services, except to the extent caused by our negligence, fraud, or wilful misconduct or that of our agents.
- h. Offers are subject to terms and conditions of the relevant participating merchants or promoters providing the Offer which are available on participating merchants websites.
- i. CommBank does not provide any of the good or services relating to the Offer.
- j. CommBank does not make representations or warranties in respect of the offer, goods or services.
- k. Relevant ticketing agencies and/or promoters are solely responsible for offer redemption and fulfillment. In the case of a cancellation, the relevant ticketing agency and/or promoter of the event are solely responsible for any refunds, exchanges or make good of the ticket purchase price.

- l. CommBank does not alter any terms of your existing conditions of use of the Eligible Card or any other CommBank accounts.
- m. CommBank may modify or remove the Offers at any time without prior notice.