



Commonwealth
Bank

CommBank Travel Booking Spend and Win Competition Terms and Conditions

1 June 2026

Public

COMMBANK TRAVEL BOOKING SPEND AND WIN COMPETITION

TERMS AND CONDITIONS

1. The Commonwealth Bank of Australia 'CommBank Travel Booking Spend and Win Competition' (**Promotion**) is conducted by the Commonwealth Bank of Australia ABN 48 123 123 124 of The Foundry, 1 Locomotive Street, Eveleigh NSW 2015 (13 2221) (**Promoter**).
2. The Promotion commences at 12:01am (AEST) on 1st June 2026 and closes at 11:59pm (AEST) on 12th July 2026 (**Promotion Period**).
3. The Promotion is authorised under Australian Capital Territory Permit No. TP26/00938, NSW Authority No. TP/05071, and South Australia Licence No. T26/722.
4. In these Terms and Conditions, the term 'Travel Booking' refers to the platform provided by Hopper Inc. which is accessible via the CommBank website and the CommBank app for eligible CommBank customers that allows them to book travel and travel related services.

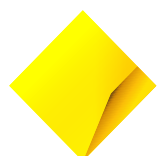
Eligibility

5. Entry is open to individuals who:
 - a. reside in Australia;
 - b. hold an active and eligible retail or business CommBank Mastercard;
 - c. are at least 18 years of age;
 - d. have a correct phone number and email address recorded with the Promoter;
 - e. are eligible to receive marketing communications from the Promoter at the time of the Draw (as defined below);
 - f. are able to travel within the period from 8th September 2026 to 15th September 2026 (**Travel Period**); and
 - g. are not persons who are (as determined by the Promoter):
 - i. involved (whether as a principal, agent or employee) in the conduct or the promotion of the Promotion (including any person who determines who is to win a prize in the Promotion); or
 - ii. involved in the management of the Promoter or any of the Promoter's related entities or any other benefitting organisation.

(Eligible Entrants).

How to enter

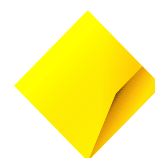
6. To enter the Promotion, Eligible Entrants must, during the Promotion Period:
 - a. visit the Travel Booking website and click on the Promotion pop-up message;
 - b. complete the registration form when prompted including providing their full name, mobile number, email address and postcode; and



- c. make one (1) Travel Booking transaction of at least \$100.00 or more using their active and eligible retail or business CommBank Mastercard (**Qualifying Transaction**).
7. Entry is automatic when an Eligible Entrant makes a Qualifying Transaction via the Promotion pop-up message. For clarity, if an entrant makes a Travel Booking without going through the Promotion pop-up message, their Travel Booking will not be considered a Qualifying Transaction for the purposes of this Promotion. One (1) entry will be submitted per \$100.00 spent in a Qualifying Transaction (**Entry**). Eligible Entrants are permitted to make multiple Entries during the Promotion Period. For example, if an Eligible Entrant spends \$350.00 in one (1) Qualifying Transaction and \$750.00 in another Qualifying Transaction, that Eligible Entrant will be awarded ten (10) Entries.
 8. Transactions made by Eligible Entrants during the Promotion Period of less than \$100.00 cannot be combined to form an Entry.
 9. By entering, each entrant agrees to:
 - a. the Promoter's privacy policy available at commbank.com.au/support/privacy (**Privacy Policy**); and
 - b. these Terms and Conditions.
 10. Eligible Entrants must retain their original receipt(s) for all Qualifying Transactions made as proof of purchase. Failure to produce the proof of purchase for all Qualifying Transactions when requested by the Promoter may, in the absolute discretion of the Promoter, result in invalidation of all of an Eligible Entrant's entries and forfeiture of the Prize (as defined below). The Qualifying Transaction receipt(s) must clearly specify the goods/services booked with Travel Booking and that the Qualifying Transaction was made during the Promotion Period.

Prize details

11. The Winner (determined in accordance with clauses 18 and 19) will win a travel experience to Venice, Italy for the 2026 Venice International Film Festival in Venice, Italy (**VIFF**) (valued at up to \$60,000.00 depending on date and point of departure) which includes the following:
 - a. Return economy class flights for two (2) people from the Winner's nearest airport in an Australian capital city to Venice, Italy;
 - b. Return transfers for two (2) people from Venice Marco Polo Airport to hotel;
 - c. Seven (7) nights' accommodation at 5-star hotel, Ca' di Dio Hotel, Venice, for two (2) people, sharing the same hotel room, with breakfast included daily;
 - d. A gala dinner for two (2) people in the breathtaking setting of Scuola Grande della Misericordia;
 - e. A private hair and makeup session for two (2) people in the hotel room;
 - f. A red carpet walk experience at the VIFF for two (2) people;
 - g. Two (2) tickets to a world premiere movie screening at the VIFF;
 - h. Dinner for two (2) people at the Quadri Restaurant in Venice; and
 - i. A Mastercard cocktail hour for two (2) people on the Palazzo del Cinema Rooftop in Venice, (together, the **Prize**).



12. The Prize will be supplied and delivered by MASTERCARD ASIA/PACIFIC (AUSTRALIA) PTY LTD (ABN 95 108 603 345) (**Mastercard**) and its travel partners.
13. The Winner, Reserve Winner or Unclaimed Prize Winner (as the case may be and as defined below) must be the parent/guardian of the person they nominate to accompany them as part of the Prize (**Guest**) if their Guest is under the age of 18 years.
14. Frequent flyer points will not form part of the Prize.
15. Travel insurance is not included in the Prize and this will be the responsibility and cost of the Winner, Reserve Winner or Unclaimed Prize Winner (as the case may be) and their Guest. The Promoter recommends the purchase of travel insurance prior to taking the Prize.
16. The VIFF tickets included in the Prize are subject to the event venue and ticket terms and conditions, including any applicable age restrictions. The Promoter, Mastercard and the suppliers or operators of any element of the Prize involving an event hereby expressly reserve the right to eject the Prize Recipient (as defined below) (and/or their Guest) for any inappropriate behaviour, including but not limited to intoxication, whilst participating in any element of the Prize.
17. The total value of the Prize is up to \$60,000.00.

Determining the Winner

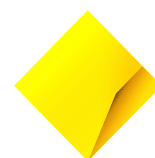
18. The random electronic prize draw will take place at 11:00am (AEST) on 23rd July 2026 at Anisimoff Legal, Level 3, 162 Collins Street, Melbourne VIC 3000, in the presence of an independent scrutineer (**Draw**). The first Entry from Eligible Entrants drawn, as determined by the Promoter, will be awarded the Prize (**Winner**).
19. At the time of the Draw, the Promoter will randomly draw additional reserve Entries from Eligible Entrants to be the reserve winners in the event that under these Terms and Conditions the Winner's entry is deemed invalid or the Winner is ineligible (**Reserve Winners**).

Announcing and notifying the Winner

20. The Promoter will notify the Winner by phone (being, the latest phone number recorded with the Promoter) and email (being, the latest email address recorded with the Promoter) within four (4) days of the Draw.
21. The Promoter will publish the Winner's first initial, last name and postcode on the Promoter's website at commbank.com.au/travelbookingprizewinner by 30th July 2026.

Claiming the Prize

22. The Winner must claim the Prize by 11:00am (AEST) on 10th August 2026 by confirming receipt of the notification email or phone call by return email or by such other method specified in the notification email.
23. If the Prize is unclaimed by 11:00am (AEST) on 10th August 2026 due to reasons other than the Winner's invalid entry or ineligibility, the Winner will be taken to have forfeited the Prize and an unclaimed prize draw will take place at 11:30am (AEST) on 10th August 2026 at the same place as the original Draw, subject to any legal requirements of any applicable regulatory authorities. The winner of the unclaimed prize draw (**Unclaimed Prize Winner**) (if one is required) will be notified by phone (being, the latest phone number recorded with the Promoter) and email (being, the



latest email address recorded with the Promoter) within two (2) days of the unclaimed prize draw. The Promoter will publish the Unclaimed Prize Winner's first initial, last name and postcode on the Promoter's website at commbank.com.au/travelbookingprizewinner by 13th August 2026. The Unclaimed Prize Winner will have until 5:00pm (AEST) on 26th August 2026 to claim the Prize by confirming receipt of the notification email or phone call by return email or by such other method specified in the notification email.

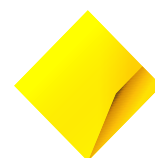
Distributing the Prize

24. Upon claiming the Prize, the Winner, Reserve Winner or Unclaimed Prize Winner (as the case may be) (**Prize Recipient**) will be contacted by Mastercard to make arrangements regarding the taking of the Prize and organising the next steps. Mastercard will deliver and manage the Prize and will be the main point of contact with the Prize Recipient.

Conditions of taking the Prize

25. As a condition of claiming the Prize, the Prize Recipient agrees to:

- a. be one of the persons that uses the Prize;
- b. provide the Promoter with the name and contact details of their Guest and ensure that their Guest agrees to these Terms and Conditions;
- c. the itinerary for the elements of the Prize being determined by the Promoter in its absolute discretion;
- d. the Promoter sharing the Prize Recipient's name, email address and phone number with Mastercard and its travel partners for the purpose of distributing the Prize;
- e. the Promoter and Mastercard using the Prize Recipient's name (last name and initial of first name) and postcode in any media for the purpose of publishing the outcome of this Promotion;
- f. being contacted for purposes directly related to the Promotion;
- g. the Promoter and Mastercard using the Prize Recipient's name, likeness, image and/or voice (including photographs, films and/or recordings of the same) in any media for an unlimited period without remuneration for the purpose of promoting the Promotion (including any outcome), and promoting any products of the Promoter or Mastercard;
- h. on request by the Promoter, provide photographs of the Prize Recipient and their Guest, and one or more brief summaries of their experiences, for the Promoter and Mastercard to use in any media for the purpose of promoting the outcome of the Promotion and promoting any products of the Promoter or Mastercard;
- i. the Prize Recipient and their Guest signing any legal documentation in the form required by the Promoter and/or any supplier or operator of an element of the Prize in their absolute discretion, including but not limited to a legal release and indemnity form (in the event that the Prize Recipient's Guest is under the age of 18, a nominated parent/legal guardian of such person will be required to sign the legal documentation required under this clause on their behalf); and
- j. comply (and ensure that their Guest complies) with any terms or conditions applicable to any element of the Prize imposed by the supplier or operator of each such element of the Prize.



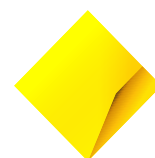
26. Notwithstanding any other provision of these Terms and Conditions, at the time of claiming the Prize under clause 22 or 23 (as applicable), the Prize Recipient may notify the Promoter that they do not wish for their name, postcode, likeness, photographs, image and/or voice to be published.
27. The Prize may not be transferred, exchanged or redeemed for cash or other goods or services.
28. If the Prize, or any element of the Prize, is unavailable or the Prize Recipient and their Guest are unable to participate in scheduled activities, the Promoter reserves the right, in its discretion, to substitute the Prize, or an element of the Prize, with a prize of equivalent value and/or specification, subject to any legal requirements of any applicable regulatory authorities.
29. Neither the Promoter nor Mastercard accept responsibility for the cancellation, delay, unavailability, restriction or condition on or of any element of the Prize for any reason beyond the control of the Promoter or Mastercard.
30. The Prize must be taken during the Travel Period to coincide with the VIFF with flights arriving in Venice, Italy on or before 8th September 2026 and all elements of the Prize are subject to booking and flight availability.

Resolving disputes

31. Complaints regarding the Promotion may be submitted by:
 - a. completing the online complaints form available at www.commbank.com.au/contactus;
 - b. calling 13 22 21; or
 - c. visiting any Commonwealth Bank branch.
32. If there is a dispute concerning the complaint, the decision of the Promoter is final and binding, and no further correspondence will be entered into.

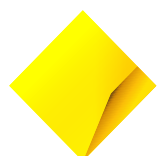
General

33. Information on how to enter the Promotion and Prize details set out in all communications regarding the Promotion form part of these Terms and Conditions.
34. The Promoter will notify the Prize Recipient using the phone number and email address displayed in their NetBank. To check their phone number and email address are correct, entrants can visit commbank.com.au and click 'Log on', then 'NetBank log on' and then 'Settings' and click 'My contact details'. To check their marketing eligibility, under 'Settings', Eligible Entrants can click 'NetBank message preferences' and ensure 'Special offers, products & services' and 'Product information & upgrades' are ticked.
35. Any entry not complying with these Terms and Conditions is invalid. Errors and omissions may be accepted at the Promoter's discretion.
36. The Prize Recipient accepts the Prize 'as is' and acknowledges that the Promoter accepts no responsibility for any tax implications that may arise from their Prize. The Prize Recipient should seek advice from the Australian Tax Office or their own taxation adviser or independent financial adviser.
37. The Promoter reserves the right, at any time, in its sole discretion, to verify the validity of Entries and Eligible Entrants (including an Eligible Entrant's identity, age, place of residence and Travel Booking transaction history) and reserves the right, in its sole discretion, to disqualify



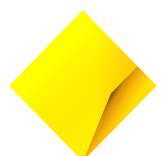
any entrant whom the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper conduct calculated to jeopardise fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

38. If for any reason this Promotion is not capable of running as planned (including but not limited to infection by computer virus, bugs, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion), the Promoter may, subject to the approval of all relevant regulatory authorities if legally required, take any action that may be available including cancelling, terminating, modifying or suspending the Promotion.
39. The Prize is valued in Australian dollars unless expressly stated to the contrary.
40. All Prize amounts in these Terms and Conditions are inclusive of the Australian goods and services tax (GST) unless expressly stated to the contrary.
41. The use of any automated entry software or any other mechanical or electronic means that allows an Eligible Entrant to automatically enter repeatedly is prohibited and will render all Entries submitted by that entrant invalid.
42. Unless otherwise stated, any travel component of the Prize does not include travel documents, passports, visas, insurance, vaccinations, meals, taxes not included in the price of any additional tickets, additional transfers, additional accommodation, additional meals, incidentals, gratuities, phone calls or any other costs of a personal nature. The Winner and their Guest must be in possession of a valid passport and any other documentation required for travel to and entry to Italy for the duration of the Travel Period and any required period thereafter.
43. All costs and expenses not specifically mentioned as being included in the Prize are solely the Prize Recipient's and their Guest's responsibility. Compliance with any health, passport, visa or other government requirements is the responsibility of the Prize Recipient and their Guest.
44. The Promoter makes no representation as to the safety, weather, conditions or other issues that may exist as part of the travel or at the destination. The Prize Recipient and their Guest take the Prize and travel at their own risk.
45. The Prize Recipient and their Guest must travel together, at the same time and with the same itinerary, on all Prize travel. The Promoter is not responsible for any cancellation, delay or rescheduling of flights, and any costs incurred as a result (including, without limitation, additional accommodation costs and daily expenses) will be the responsibility of the Prize Recipient and their Guest.
46. Hotel providers providing accommodation as part of the Prize reserve the right to request the Prize Recipient's credit card at the time of check-in for the purpose of incidentals, and the Prize Recipient acknowledges that a valid credit card in the name of the Prize Recipient or their Guest must be provided if requested.
47. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
48. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under the *Australian Securities and*



Investments Commission Act 2001 (Cth) or similar consumer protection laws in the states and territories of Australia (**Non-Excludable Guarantees**).

49. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and its related entities (including their respective directors, officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Prize value to that stated in these Terms and Conditions; (e) if the VIFF (or an associated activity) is delayed, postponed or cancelled for any reason beyond the reasonable control of the Promoter; (f) any tax liability incurred by a beneficiary of a Prize (including an Eligible Entrant and the Prize Recipient); (g) use/taking of the Prize; and (h) the Promotion.
50. All entries become the sole property of the Promoter. The Promoter collects personal information from Eligible Entrants so that it may process entries, administer this Promotion and contact Eligible Entrants regarding information on products or services that may be of interest to them.
51. The Promoter may communicate personal information to external providers and organisations to which it may outsource certain functions.
52. The Promoter will use and handle Eligible Entrants' personal information as set out in its Privacy Policy. The Privacy Policy sets out how individuals may access, update or correct their personal information, change their direct marketing preferences or make a privacy complaint.
53. The Promotion and these Terms and Conditions will be governed by the laws of the State or Territory of Australia in which the Eligible Entrant resides. Eligible Entrants accept the jurisdiction of the courts and tribunals of that State or Territory in connection with any disputes concerning the Promotion.
54. To contact the Promoter, write to the Privacy Officer, Customer Relations, Commonwealth Bank Group, Reply Paid 41, NSW 2001, or call 13 2221 or visit any branch.



CommBank Travel Booking Spend and Win Competition

Abridged Terms and Conditions

'CommBank Travel Booking Spend and Win Competition' (**Promotion**) is conducted by Commonwealth Bank of Australia (**Promoter**) and runs from 12:01AM (AEST) 01/06/2026 to 11:59PM (AEST) on 13/07/2026 (**Promotion Period**). Open to individuals who are 18 years or over, reside in Australia, hold an active and eligible retail/business CommBank Mastercard, have a correct phone number and email address recorded with the Promoter, are eligible to receive marketing communications from the Promoter at the time of the draw, are able to travel from 08/09/2026 to 15/09/2026 and are not involved in the Promotion or management of the Promoter or any other benefitting organisation. Entry through visiting the Travel Booking website and clicking on the Promotion pop-up message, completing the registration form and making 1 transaction of at least AUD\$100 using an active and eligible retail/business CommBank Mastercard for 1 entry during the Promotion Period. Multiple entries permitted. Prize: 1 x travel experience for 2 people for the 2026 Venice International Film Festival in Venice, Italy valued at up to AUD\$60,000. Draw: L3, 162 Collins St, Melb VIC 3000 on 23/07/2026 at 11:00AM (AEST). Winner published at commbank.com.au/travelbookingprizewinner by 30/07/2026. See commbank.com.au/travelbooking for full Terms and Conditions. Permits: ACT Permit No. ACT TP26/00938; NSW Authority No. TP/05071; and SA Licence No. T26/722.

